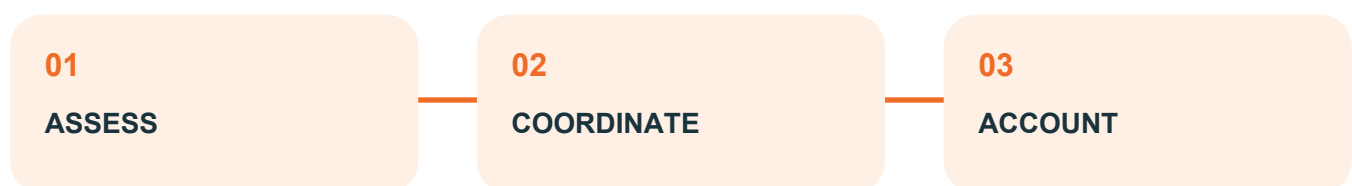


From assignment to evidenced repair.

Clarity in assessment, collaboration and quality

iBoss Orange connects commissioning clients and insurers with their repair partners. Shared case information, integrated claims management and quality records support a traceable repair process.



Client • Driver • Dealer • Repairer
Together in one integrated platform

Decisions with context. Collaboration with clarity.

The assignment and its delivery together

Coordinate information and decisions around the same case. The client and repairer each work within their own authority.

1

Receive information

Bring the damage description, vehicle details and shared photos together with the assignment. Portals and configured integrations support information exchange.

2

Review the estimate

View the available estimate and financial breakdown. Use relevant comparison data to support your assessment.

3

Record a decision

Authorise within your personal mandate, reject or request changes. Explain the basis for the decision.

4

Follow the work

View shared planning and case status. Relevant decisions and questions reach the repairer as targeted notifications.

The same case context, with different responsibilities.

A decision linked to the right version

Prevent approval of an old estimate from being silently treated as approval of a new one.

Workload and priority

See claims that are new, under review or awaiting changes. Assign a handler and an optional follow-up date.

Individual authority

Work with roles and monetary limits. A viewer can read information; an authorised handler can decide within their mandate.

Version and justification

Record the decision against the estimate version reviewed. A material change requires reassessment.

Controlled sharing

The repairer submits the case and determines photo sharing. Access can be withdrawn; information sharing remains explicit.

Automate processing while retaining responsibility for judgement.

Claim authorisation is not an automatic policy or coverage decision. Legal meaning, mandates and follow-up are agreed with the client.

Quality visible throughout the repair

Support agreements on repair under applicable BOVAG standards with records created during the work.

Applicable requirements

Record relevant standards and controls for each repairer. Review missing evidence and required follow-up actions.

Track professional competence

Record certificates, competencies and validity periods. Flag qualifications that require attention in good time.

Evidence within the case

Link questionnaires, photos, comments and final inspections to the work performed. This supports process review.

A traceable history

See who recorded an assessment or change. Authorised exceptions receive a reason and an audit record.

More insight into the evidence behind a completed repair step.

iBoss Orange supports standards monitoring and audit preparation. It does not replace BOVAG certification or an independent audit; assessment includes automated and manual checks.

Make deviations open to discussion

Use available estimate and case data for focused review. Be clear about the meaning and limitations of a comparison.

Make costs comparable

Normalise available financial categories while retaining the original source. Unknown values are not presented as zero.

Compare in context

Select by vehicle, source and client, among other criteria. The filter uses suitable available references and flags insufficient data.

Warn or block

Configure the filter policy for supported submission routes. An AI explanation can help interpret findings but does not make a claim decision.

Fit your process

Align roles, messaging channels and repair partners. Your own portal name and colours make the environment familiar to staff.

A signal prompts assessment; it is not an automatic judgement.

Integrations and data sharing require acceptance per connection. Statistical signals are not a repair standard, proof of fraud or automatic approval.

MAKE IT WORK FOR YOUR ORGANISATION

Follow your assignment through the whole process

See how assessment, repair and quality recording connect, using a case suited to your role as commissioning client or insurer.

Your information needs

What does the handler need to assess the assignment properly?

Your authority and quality

Which decisions, limits, controls and evidence need to be demonstrable?

Your joint pilot

Test the workflow with repair partners and agree acceptance criteria in advance.

Experience it for yourself

Request a personal demonstration

info@iboss.nl

Product overview, September 2026. Features are configured for each organisation. Supplier permissions, available source data and joint acceptance determine which integrations and portals are put into operational use.

Standards information: BOVAG - Quality standards for the repair sector